

PLATINUM MEMBERSHIP BENEFITS

Emergency Air Medical Transportation	Should a member suffer serious life or limb threatening emergency that requires immediate transport by fixed wing or helicopter air ambulance of that member to the nearest most appropriate medical facility capable of providing required emergency medical treatments, also referred to as “golden hour transports”, MASA MTS will cover the out-of-pocket expenses resulting from that transport. (U.S. and Canada Only)
Emergency Ground Transportation	Should a member suffer a life or limb emergency requiring emergent ground transport from the site of serious illness or injury, or from a transferring medical facility that is unable to provide services required, to the nearest most appropriate medical facility capable of attending to the member’s medical needs MASA MTS will cover the out-of-pocket expenses resulting from that transport. (U.S. and Canada Only)
Non-Emergent Air Transportation	Should a member suffer a serious illness or injury resulting in hospitalization and if the member is in need of specialized treatment not available locally but such transportation is not immediately needed for life or limb saving treatment and such transportation can be arranged by MASA, then MASA MTS will coordinate transport to the nearest appropriate medical facility capable of providing such specialized treatment. (Worldwide Coverage)
Organ Retrieval**	MASA MTS will provide air transportation of an organ to be used in an organ transplant. (U.S. Only)
Organ Recipient Transportation**	MASA MTS will fly a member to the commercial airport nearest the medical facility where an organ transplant is scheduled to happen. (U.S. Only)
Recuperation / Repatriation	If a member is hospitalized while away from home, MASA MTS will fly them back to a hospital closer to home to recuperate in familiar surroundings. (Worldwide Coverage)
Return Transportation	MASA MTS will arrange transport on a commercial carrier to a commercial airport closest to member’s residence after being discharged from a hospitalization of at least 24 hours. (Worldwide Coverage)
Escort Transportation	If a member requires emergency air transport, MASA MTS will fly the member’s spouse, family member or friend to accompany them in the air. (Worldwide Coverage)
Visitor Transport	If a member is hospitalized while away from his/her home for more than 7 days, the member may select a family member to visit them during confinement. MASA MTS will provide round trip, common carrier air transportation for the person selected. (Basic Coverage Area Only*)
Minor Children / Grandchildren Return	When minor children or grandchildren are left unattended as a result of a member using MASA MTS air ambulance service, MASA MTS will provide one-way common carrier air transport for return of the children to the commercial airport nearest the place of residence of the children. (Basic Coverage Only*)
Vehicle Return	MASA MTS will return vehicles such as cars, vans, RVs or trucks owned or rented by the member when illness, injury or death requires use of the air ambulance services provided by MASA MTS. The vehicle will be carried to the member’s place of residence or rental vehicles will be returned to the nearest rental company office or agent. (Basic Coverage Area Only*)
Mortal Remains Transport	In the event a member dies while away from his/her place of residence, MASA MTS will return his/her remains to the commercial airport nearest his/her residence. (Worldwide Coverage)
Pet Return	MASA MTS will return the Member’s dog, cat or smaller animal, should the Member be flown to a hospital near their residence on an air ambulance arranged by the MASA MTS. (Basic Coverage Area Only*)

*Basic Coverage Area includes U.S., Canada, Mexico, and Caribbean (excluding Cuba).

**One (1) year waiting period if pre-existing condition requiring transplant.

- There is a 90 day waiting period on pre-existing conditions. This clause is WAIVED for emergent ground and air transports

- Dependents are covered up until age 26.

